

www.rsetravel.nz info@rsetravel.nz

## YOUR SPECIALISTS IN RSE TRAVEL

FORMERLY WORLD TRAVELLERS MOTUEKA

Offering expert service, exclusive benefits and an online travel management portal.

If you want the assurance of friendly experts who will go above and beyond to create a stress-free travel experience – then the RSE Travel team are the ones I'd recommend. While they are physically in gorgeous Motueka, their reach is global. No travel is too small, or too big. They are super friendly and approachable, drop them an email, and let them take care of the worry – whether it's your own travel, your family's, or your precious workers'. A+ would highly recommend.

Tanya Pouwhare - CEO NZEE



# OUR SPECIALIST **Team**

**RSE Travel** are your professional travel provider with a team of highly experienced staff who consistently provide outstanding service to New Zealand businesses that require recognised seasonal employees.

We currently look after **120+ employers** and **over 12,000 RSE workers,** and are always looking to expand our valued client base throughout the country. We provide those requiring seasonal workers, the opportunity to access certain benefits they might otherwise miss out on.

Since the beginning of the RSE scheme we have been looking after orchards and vineyards, coordinating RSE travel from around the Pacific and Asia, and are working to ensure other businesses have access to our special airfare prices as part of our exclusive **RSE agreed travel arrangement**.





### Phil Harris

#### MANAGING DIRECTOR

As head of the team my experience goes well beyond travel, as I fully understand the importance of ensuring that your workforce is booked, confirmed and ready to move, whether it be to or from your business. Having worked in travel for more than 45+ years and specialising in RSE travel arrangements for a range of businesses across the country, I know the importance of making sure bookings are in place and your travel requirements are met.

phil@rsetravel.nz | 027 548 1366



### Alesha Sturgeon

#### RSE COORDINATOR

With a 21-year travel career, I've witnessed the ongoing evolution of travel. My aim is to stay ahead and offer my clients dedicated service, prioritising their best interests. I have been involved in the RSE travel movement since its inception, working with local employers and witnessing its growth, particularly after my return from maternity leave. Besides servicing numerous RSE employers, I specialise in organising sports and family groups, both large and small.

alesha@rsetravel.nz | 021 271 0190



#### Keelie Williams RSE COORDINATOR

After spending some 15 years, living in Sydney, London and Canada, as well as experiencing South East Asia, and with travel agents for parents, travel was always going to be a massive part of my life. This international experience helps me to ensure that we can specialise in booking your RSE workers from their country of origin to their destination and back, and we will work to ensure that we can link your RSE workers' travel with that of our other clients ensuring the best access to the most competitive prices on offer.

keelie@rsetravel.nz | 021 130 4799



### **Robbie Jukes**

#### RSE COORDINATOR

Since the beginning of my travel career 19  $\frac{1}{2}$  years ago I have been looking after contractors and orchards coordinating their RSE travel from the Pacific. I have built a strong relationship with them all – many of whom have become personal friends. I am excited to be working with the RSE Travel team to be assisting them in the RSE world again and I'm here to answer any questions you might have.

robbie@rsetravel.nz | 021 855 518



# Ngaia Gill

My love for travel began when I was a little girl getting to hand out the lollies on a flight from Brisbane to New Zealand. Funnily enough 17 years ago my travel career started as... A flight attendant! I then worked in the airport environment for several years learning the different areas of operations, after which moved to Blenheim and was given the chance to join the Group Sales team. I spent 5 years assisting many groups with their group travels around the world. After a break to explore other passions, I'm back and excited to be part of the RSE travel team.

ngaia@rsetravel.nz | 027 073 2732



### Judith Gearry

RSE ASSISTANT & LEISURE TRAVEL AGENT

Having worked for World Travellers for several years, I recently took a break to focus on being a mum and supporting our family business. Now, I've returned to contribute to the RSE team by assisting with travel transactions for the RSE staff. Plus I'm here to assist with all of your own personal holiday travel.

judith@rsetravel.nz

## OUR AWARD-WINNING Service

Example of travel services for businesses who employ seasonal workers. These include (*but are not limited to*) the following:



Full documentation and e-ticket processing



24/7 assistance prior to and during each departure (at no additional cost)



Full management of individual/ group from point of registration to returning home



Assistance with purchasing additional pre-paid luggage (where available)



Billing, invoicing and TravelCard solutions



Exclusive online travel management portal "TraveRSE"



Flexibility to source all airline solutions where our partner airlines do not operate



Quick response times



Leisure travel solutions, for those well-deserved personal holidays

## OUR AIRLINE Deals

Our negotiated **airfare** offers for RSE clients ensure greater booking flexibility, plus additional benefits which include:

Set negotiated airfares from the Pacific Islands

Special domestic add-on fares (Air New Zealand contract only)

One complimentary name change per person, per booking from the Pacific Island port of departure

Complimentary date change (subject to availability fare difference may apply)

Complimentary/discounted ticket, per business, each year (subject to availability, special conditions apply)

# OUR ONLINE TRAVEL Management Tool *trave*RSE

**Traverse** all your RSE travel details in one place! Spend less time searching through your old emails for information, reduce the time you dedicate to reading and composing emails to confirm booking details, and minimise the uncertainty about the status of each booking and outstanding tasks.

The list view conveniently displays all bookings, and each one opens to a single screen where all details are at hand for your convenience.

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# SILVER or Gold?

**Silver** offers a static information page for each active booking: Travel schedule, tasks, costs, and passenger names. Ideal for small businesses with a modest number of RSE travel bookings.

**Gold** boasts a comprehensive dashboard across all your bookings. Quickly search past and current bookings and see their status at-a-glance. See tasks that are due or coming due across all bookings, review the schedule, costs, and variations. Edit passenger (PAX) details and load passports. Add notes against any booking or passenger. Get access to all financial and travel documents for each booking and print them or email them directly from the portal. Perfect for businesses needing to manage diverse travel needs across multiple bookings and RSE employees.

Features	Silver	Gold
24/7 acess to booking information	Ø	<b>S</b>
Review current bookings	Ø	<b>&gt;</b>
See PAX names for each booking		
Travel schedule at a glance		Ø
Tasks for each booking		Ø
Status of all bookings at a glance	$\bigotimes$	Ø
Search or sort by dates, origin, PAX#, PS#	$\bigotimes$	<b>Ø</b>
View and print all booking documents	⊗	<b>I</b>
View all variations to a booking	⊗	0
Add notes against bookings and PAX	$\bigotimes$	<b>&gt;</b>
Upload and view passports	$\bigotimes$	0
See passport expiry alerts at a glance	$\bigotimes$	<b>Ø</b>
Edit and view PAX details	⊗	
Re-use previous PAX on future bookings	$\bigotimes$	
Due now tasks across all bookings	$\otimes$	
Review past bookings	⊗	

## OUR POSITIVE Feedback

The team at RSE Travel manage and arrange all of our RSE travel, Alesha and the team are always approachable, friendly and always willing to help out.

The team understand the RSE process and are up to date and well informed of any issues and difficulties that can arise.

Their communication is excellent with quick response times. Their service is outstanding, I highly recommend RSE Travel for all your travel needs.

**Renee Altham** 

SUNFRUIT LTD

We began using RSE Travel when the COVID-19 pandemic hit. We needed specialists who had a deep understanding of RSE travel regulations, in an environment that suddenly had shifting goal posts. Since then, we have continued to work with them, as the service they provide is outstanding.

They are the consummate professionals, listening to our needs attentively, and providing invaluable advice! Alesha and Keelie are an absolute pleasure to work with and nothing is ever too much trouble for them. I highly recommend the team at RSE Travel.





If you are looking for a solution for your RSE travel needs, you just can't beat RSE Travel.

As an RSE employer recruiting from multiple countries, we need a highly competent travel team, one that can help us plan ahead and build certainty for the challenge of arranging our work force's travel.

The team are so friendly to deal with, always helpful, and highly responsive with solutions if anything goes awry. They simply take the complexity out of arranging RSE travel, and I couldn't recommend them more highly. RSE Travel manages all our RSE travel arrangements.

Keelie and the team have done an amazing job during the challenging past 2 years and nothing is ever too much to ask.

The service we receive is outstanding and I would highly recommend them for your RSE travel needs.

#### Joe Walker

ALAPA VITICULTURAL SERVICES

#### Mel Heywood Heywood orchards



44 We have had a successful collaboration with Keelie and the team at RSE Travel for more than a decade. Throughout our partnership they have consistently shown their ability to navigate the complexities of RSE travel with patience, care and professionalism. Their recent launch of the TraveRSE portal demonstrates their commitment to improving customer experience through technology, we look forward to seeing this technology evolve as we continue our collaboration.

### **Felicity Franken**

VINECRAFT LTD

#### Mr Apple have worked with RSE Travel for a number of years now and their agent Robbie in particular for many more years. We are a large employer of teams from the Pacific, the space we operate in is very fluid and ever changing.

We have found Robbie and the team to be outstanding and we very much value the support we receive from them. Their expertise, attention to detail, and ability to handle complex issues make them invaluable partners in ensuring our teams' travel needs are met efficiently and effectively.

We have recently signed up to their new Traverse Platform which is proving to be very useful.

#### Jodi Johnstone

MR APPLE NZ







Your RSE journey starts here.



**Contact Us:** 

www.rsetravel.nz info@rsetravel.nz